

# Travelling to your hospital appointment:



## What are your options?



**By bus or train** - We are committed to green transport and recommend you consider public transport as your first option to get to hospital. For national train timetable enquires visit [www.nationalrail.co.uk](http://www.nationalrail.co.uk)



**By car** - Chargeable car parking is available at each hospital, this can be very busy during peak times. Free parking may be available for some patients refer to hospital websites.

**By taxi** - There are designated drop off areas at each hospital which are located by the main entrance.

**By bicycle/ motorbike** - We encourage the public to cycle to hospitals where possible, details of cycle routes are available from Hampshire County Council Information Centre [info.centres@hants.gov.uk](mailto:info.centres@hants.gov.uk). There are a number of secure bike hoops and stands at all sites.

**Voluntary organisations** - There are a vast number of voluntary car schemes, most of them operate bookable hospital transport.



**Information on Community Transport Services can be obtained from:** Hampshire County Council Community Transport Team, 01962 846 785, [www.hants.gov.uk/communitytransport](http://www.hants.gov.uk/communitytransport)

**Help with travel costs** - If you are referred to hospital or other NHS premises for NHS specialist treatment or diagnostic tests by your doctor, dentist or other health professional, and are receiving one of the qualifying benefits or allowances detailed in the link below, you may be able to claim a refund of reasonable travel costs under the Healthcare Travel Costs Scheme (HTCS) .



To find out if you eligible to claim please visit [www.nhs.uk/NHSEngland/Healthcosts/Pages/Travelcosts.aspx](http://www.nhs.uk/NHSEngland/Healthcosts/Pages/Travelcosts.aspx)

**Non-emergency patient transport services (NEPTS)** - If you have a medical need you may be able to access non-emergency patient transport. A dedicated patient booking line will enable you to place your first booking for non-emergency patient transport service (NEPTS). To be considered please contact 0300 123 9833.



If following attendance at your first appointment you need to come back to hospital for follow up outpatient appointments or tests you will need to ask the clinician currently responsible for your care to assess that you are still eligible and place your booking.